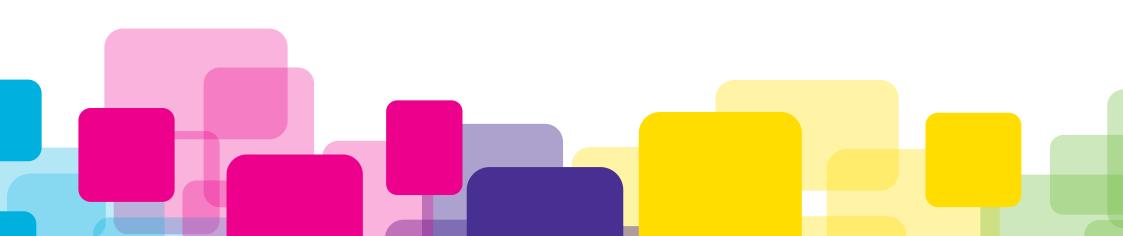


North Yorkshire and Humber Commissioning Support Unit

# Working to support general practice

Your complete healthcare and business services organisation



#### **WELCOME**

elcome, and thank you for taking the time to discover more about our services and the ways we can support and enhance your practice.

We understand the challenges facing general practice

with increased regulation, rising patient demand and a squeeze on funding. We have the skills and services to support practices in the quality of care they can offer and to become more efficient as businesses. We can support practices to maximise the opportunities of developing new services and income in a rapidly changing healthcare system.

With over 400 dedicated personnel specialising in all aspects of healthcare and business service provision, our combined knowledge and experience is unrivalled. We are uniquely positioned to tailor our products and services to meet your needs.

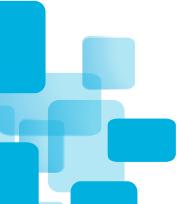
Whether it's supporting improved practice performance, reducing practice overheads or developing new business opportunities, we can design a bespoke solution that meets your exact requirements in the most cost effective way.

We will work with you to understand your needs and will become integral members of your team.

I hope you will find the following information on the support we can offer useful and look forward to working with you in the future.

He addy Putt

Maddy Ruff
Managing Director



#### **OUR SERVICES** FOR GENERAL PRACTICE SUPPORT



### **OUR SERVICES** FOR GENERAL PRACTICE SUPPORT'

Workforce and organisational development, recruitment, managing staff performance, disciplinaries, staff skill-mix reviews, practice level pay scales and computer based learning for mandatory training

Premises and estates management

Legal services for partnership agreements and employment law

Financial services including; payroll, accounts payable, asset management, supplies and services purchasing

PRACTICE BUSINESS SUPPORT Our extensive range of business support services can help to ensure your practice stays efficient, safe and productive

External media, communications, marketing and patient engagement

Horizon scanning and monitoring commissioning plans for opportunities to provide enhanced services

Marketing the potential of primary care to deliver commissioning priorities

DEVELOPMENT
We will provide expert
advice and support to access
new sources of income

**PRACTICE BUSINESS** 

Developing business cases and managing bids for local tendered services "With over 400 dedicated personnel specialising in all aspects of healthcare and business service provision, our combined knowledge and experience is unrivalled. We are uniquely positioned to tailor our products and services to meet your needs."



## WANT TO FIND OUT MORE?

For further information or to chat to one of our relationship managers to see how we could help your practice please call **0300 3038551** or email **nyh.csu@nhs.net** 

You can also visit our website at www.nyhcsu.org.uk or follow us on

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If you require this information in a different format, for example, in large print or a different language, please call the NYHCSU communications team on 0300 3031042.

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